# SERVICE HOTLINE

REFERENCE NUMBER: 239/2020 29 October 2020

# **REPORTED OPTION TRADES NOT SENT TO MARKET – 22 OCTOBER 2020**

Further to Service Hotline 236/2020, we notified the market of an isolated incident resulting in some reported option trades not disseminated via the public market data feed on the Equity Derivatives Market (EDM).

We have since tested a fix and are in the final stages of regression testing before deploying into production on Friday evening 30 October 2020. The fix will take effect on Monday, 2 November 2020.

We will provide a further update once successful deployment is complete.

# JS≣

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Markets / Services: Equity Derivatives Market

Environment(s): Production

## **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

### **Issued By:**

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